



Environmental Policy

The basic principle and commitment of the management and staff of Leonardo Hotels & Resorts Mediterranean is to provide its customers with high quality services and products that fully meet requirements and expectations and comply with the relevant laws and regulations. In this context, the management of the hotel ensures the safety and health of employees and customers the protection of the environment as well as the local community.

To achieve the above:

- We have adopted Management System that complies with the standards ISO 9001:2008, OHSAS 18001:2007, HACCP ISO 22000.
- Satisfy the law relating to all activities of our hotel including quality issues, food security, health and safety at work and environmental management
- We continuously monitor our operations and continuously adopt measures ensuring the prevention of occupational incidents and illnesses in our hotel for our staff, our customers, as well as third parties.
- recognize and evaluate on an ongoing basis the environmental aspects and impacts resulting from the activities of our hotel with the ultimate objective and aim of preventing pollution and protecting the environment
- We must carefully consider and understand the specific requirements and needs of its customers and to adopt policies and procedures that fulfil them with certainty.
- We provide fast, efficient, and friendly service to our customers and partners.
- recognize, evaluate and control the risks associated with food safety
- We use the best available quality products, materials and external services according to quality levels of the hotel and the expected value of the customer
- adopt and implement policies and procedures to systematically and effectively the highest levels of hygiene, safety and protection of the internal and external environment of the hotel
- provide staff with our continued growth through education, protection and well-being in the workplace
- develop long-term mutually beneficial relationships with reliable, technologically advanced and quality conscious suppliers.
- Monitor, measure and evaluate the critical parameters and processes, set targets in order to ensure constant quality improvement and review during yearly meetings.

We also recognise that as a business we have a responsibility not only to minimise impact of our operations but also to give to environmental policy important position in our business strategy in order to keep the environment for future generations, positively contribute to the communities in which we operate and encourage customers to respect and participate in our efforts. We are focused on three main areas of action and planning related to environmental management:



1. Environment
2. Social
3. Employee

Leonardo Hotels & Resorts Mediterranean has committed itself to the implementation of below mentioned points leading to a sustainable use of resources, optimal management of waste and a positive effect on a local community.

1. Environment

1.1 Energy Management and Supply

- We have installed and will continue purchasing and using of low energy lighting throughout all the parts of the Hotel.
 - We are purchasing energy-efficient equipment whenever it is possible. Storage and accounting department after consultation with Chief Maintenance are supervising mentioned actions.
 - LED lightning is in use for outdoor areas of the hotel.
 - Lights at staff area corridors are equipped with sensors.
 - We informed all staff about importance of keeping lights, heating and air conditioning in the hotel's conference rooms and offices off when the rooms are not in use.
 - In periods of low occupancy, appropriate sections or floors in hotel are closed so heating can be turned off and lighting reduced to emergency levels only. This policy is followed by reservation and housekeeping department.
 - We use a control system installed in every room to check heating, lighting and air-conditioning when room is not in use. Master switch for electricity exists in all rooms what is leading to reducing of energy.
 - We have breaker contacts on entrance doors and balcony doors for all air-conditioners in order to save energy.
 - LCD flat TVs are installed in all the rooms.
 - In order to save energy, we are using also solar panel to heat water.
- Chief maintenance is taking responsibility for above mentioned points and their following.



1.2 Water Management

- We have ensured all staff is trained regarding water consumption and its reduction.

Signs

reminding saving of water is at the place.

- We have involved guests in our environmental actions and placed „Towel Replacement Notes “in the rooms. Clients can decide whether to keep towels or change them everyday. This should lead

to reducing of costs for water and chemicals used for cleaning of towels.

- We have purchased, and installed water flow restrictors are taps reducing the amount of water used

by clients.

- Water saving devices – low flush systems are used in toilets.

- We don't discharge any wastewater into the sea.

By encouraging our employees and guests, we are planning to reach reduction of water consumption.

Consumption of water will be audited regularly by accounting department and maintenance department.

1.3 Waste Management

- Hotel is separating waste in order to recycle all plastic bottles of water and refreshments and glass

bottles of wine. Waste sorting containers in hotel premises.

- Separated trash bin for kitchen waste is installed.

- Used oil is collected for recycling and removed on a regular basis preventing fats entering the sewerage system.

- We train staff to separate cardboard and paper from other waste.

- “Battery recycle” waste baskets are placed in hotel premises.

- We are using suitable software that is enabling especially Accounting Department, Reservations

and Front Office to reduce use of a paper. We try to maximize use of internet based marketing and

bookings in order to reduce paper waste.

Responsible for waste management is Executive Chef and Assistant Manager.

1.4 Chemical Use

- By reduction of a towels replaced, we are trying to reduce consumption of a chemicals used for cleaning process.

- We have committed to purchase and use eco-friendly cleansers and detergents wherever it is possible.



Accounting and Storage department with help of Housekeeping department will take responsibility for following matter.

All the above actions will be annually checked and renewed in order to reach our goals and reduce consumption of energy, water and waste what will have a positive impact on environment. With following of mentioned actions, we try to achieve the Bronze level of Travelife certification, which can be in next years upgraded.

Κώστας Δαμιανού
Γενικός Διευθυντής

A blue ink signature of Kostas Diamantou, written over a dotted horizontal line.

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