



## **SOCIAL COMMUNITY POLICY**

The Leonardo Hotels & Resorts Mediterranean are committed to continually improve the relationships between them and the local community.

We feel the responsibility towards our employees, suppliers and community to work towards the development of sustainable tourism.

Our goals are the following:

### **1. Employment:**

Here at the Leonardo Hotels & Resorts Mediterranean, we recognize the importance of helping the local industry by employing local people who will at the same time offer our customers the service as well as the knowledge of the local culture. Additionally, this will encourage local residents to stay within the community

Our target is to treat all staff fairly within the government regulations and laws that apply in the hotel industry. We evaluate employees' performance yearly and we organize training courses and frequent meeting that will keep both the employees and management in a constant communication.

### **2. Purchasing:**

At the Leonardo Hotels & Resorts Mediterranean we evaluate our suppliers at the beginning of each season and throughout the year in order to achieve best quality results at all times. At the same time, we believe that opportunities should be given to services of local origin.

All suppliers must have compatible quality standards and qualification to be included in our lists (HACCP & ISO 9001). The aim is to monitor the continuous improvement of their performance.

When buying products, we look for and choose at least one of those which are:

- Made from recycled products or are recyclable
- Sustainably produced/sourced
- Fair Trade/Organic/FSC/MSC etc.
- Delivered in less packaging
- Energy efficient and water saving
- Environmentally sustainable

### **3. Social Work:**

The Leonardo Hotels & Resorts Mediterranean encourages every body's involvement in order to achieve our goals.

The Hotel donates items such as furniture or linen that is no longer suitable for use within the hotel, to local organizations that may benefit from them (e.g. army, hospitals, etc).

Additionally, the hotel organizes various charity events within the property by allowing free use of conference room, animal welfare, donation for illness personnel, offering catering for Local Municipality parties, etc.

Organizes and hosts special speech events to help community members e.g.: Cyprus Tourism Organisation Sustainability work shop.



#### 4. Animal welfare

To protect the well being of stray cats and dogs of the area, the hotel insures that stray animal are fed in specific places in the hotel with certain animal food.

We try also to neuter as many animals as possible at a veterinary doctor under co operation with the local authorities.

Also we indulge guests to treat animal in a mannered way and also to feed them only in designated areas with proper food.

Κώστας Δαμιανού  
Γενικός Διευθυντής

Handwritten signature of Kostas Diamantou in blue ink, positioned above a horizontal dotted line.

Έλενα Ιωαννίδου  
H&S/Ποιότητα/Haccp  
Group Manager

Handwritten signature of Elena Ioannidou in blue ink, positioned above a horizontal dotted line.